



End Of Life Announcement – April 2026

Microsoft SQL Server Runtime license program change

Sage to stop selling and renewing Microsoft SQL Runtime licenses

Microsoft has retired the ISV Royalty (ISVr) program that allowed Sage and other software providers to resell SQL Server Runtime licenses for use with specific software products. These licenses were available at lower than retail pricing but had usage limitations that often made overall SQL ownership more expensive for companies running multiple software solutions requiring SQL. The main restriction is that Runtime SQL can only be used with the product with which it was purchased.

Effective **August 1, 2026**, Sage will no longer sell new Runtime licenses nor renew annual customer contracts for Microsoft SQL provided under this agreement. Customers renewing after July 31, 2026, will no longer see a charge for SQL on their invoices.

Customers who have purchased or renewed licenses on or before July 31, 2026, can continue to use their existing SQL Runtime licenses indefinitely. Customers are also entitled to upgrade to the latest version of SQL distributed with the Sage product associated with the Runtime license. For Sage 100, Sage 300, and Sage X3— this is currently SQL 2022, but we are in the process of making SQL 2025 available to these customers as part of their agreement. Upgrades to the latest version are allowed through the end of the customer's contract, even if that expiration date is after July 31, 2026.

Because customers will no longer be able to purchase new SQL licenses, including additional user licenses, after July 31, 2026, we recommend that any customer wishing to purchase SQL licenses from Sage do so prior to that date. Additionally, customers should assess whether they will need any additional Runtime CALs and purchase those prior to the end of July 2026.

With this change, Sage will also no longer be able to resell SQL Full Use licenses. Therefore, Sage X3 perpetual customers who in the future want to purchase a new SQL Full Use license will need to acquire it through a Microsoft reseller.

Starting August 1, 2026, customers will need to purchase SQL (Runtime or Full) from another Microsoft reseller, either directly or through their channel partner. To assist with this, Sage has established a partnership with a Microsoft distributor, Pax8, to offer Full SQL licenses through their CSP program. While these licenses will have a higher initial price, they will be more cost effective for most customers since they are not limited to use with a specific product, and they don't need to be renewed annually like the Sage runtime licenses. They are only purchased when upgrades are needed.

A detailed FAQ document regarding this relationship and further details on the options for customers will be available shortly.