Sage CRM Connector for Sage X3 version 4.2
Release Notes

Updated: July 2018

Contents

Overview

This document provides information about enhancements implemented, issues addressed, and issues known to exist (if any) in the Sage Connector release.

Sage Connector version 4.2

Compatibility

Sage Connector version 4.2 is compatible with:

- Sage CRM 2017 R3, 2017 R2, 2017 R1, and 7.3 SP3

- Sage X3 Product Update 9, Product Update 8, version 7, and version 6.5

NOTE: Sage CRM Connector for Sage X3 version 4.2 is supported for existing Connector customers only.

Release date and files included

Release date	Files included
November 2017	**SageCRMConnector.exe** For more information, see the *Sage CRM Connector for Sage X3 Installation Guide*.

Enhancements

Enhancement ID	Description
718-168339	The Connector uses the current version of CSS to render blocks with Sage CRM 2017 R1. The Connector uses an older version of CSS to render blocks with Sage CRM 7.3 or earlier.
718-168329	The **Migrate Mode** option has been added to the Sage CRM Connector Configuration screen to let the system administrator enable or disable migrate mode from the Sage CRM UI. Previously, the system administrator had to modify AccountMigration.asp to do this.
SAGECONN-26	All UI elements that referenced **Enbu** have been changed to **Sage**.
SAGECONN-3	The full stop has been removed from the **Sage CRM Connector** menu caption.
SAGECONN-22	The **CRM Broker** option has been removed from the Sage CRM Connector screen.
SAGECONN-23	The **Run Gateway Monitor** option has been removed from the Sage CRM Connector screen.

Enhancement ID	Description
SAGECONN-24	The **Check Demo WebService** option has been removed from the Sage CRM Connector screen.
SAGECONN-7	The Connector gateway now allows a Sage X3 sub program to be called from Sage CRM.
SAGECONN-94	French, Spanish, and German caption codes and translations are available on the Connector screens.

Issues resolved

Issue ID	Description	Status
0-169448-QA	When a user saved a quote or order that had a plus sign (+) in the product description, the plus sign (+) was removed.	This issue is resolved. Plus sign (+) is no longer removed from product descriptions when creating or modifying quotes or orders.
0-168110	Sage X3 passed a title code that was not mapped to a translation in Sage CRM. This resulted in a failed synchronization.	This issue is resolved. The translation *Undefined* is used for an unmapped title code.
0-168112	Inactive customers were synchronized.	This issue is resolved. The `ImportActiveOnly` flag has been added to **AccountMigration.asp** and **AccountMigrationService.asp**. It's set to `false` by default to import all customers from Sage X3. You can set it to `true` to import active customers only.
0-168233	Address records longer than 40 characters caused an SQL error during synchronization and the error was not handled correctly.	This issue is resolved. The SQL error is caught and the company that was created is deleted. Companies that were already successfully synchronized are not deleted.
0-168235	An array item in **AccountMigration.asp** had a value of *lt* instead of *dt*. As a result, any companies with *dt* as the first two characters of the Sage X3 customer number were never synchronized.	This issue is resolved.
0-168400	When moving between pages of an order in Sage CRM, an error occurred.	This issue is resolved.

Issue ID	Description	Status
718-168288	An incorrect Sage X3 schema was created if there was an error in the schema XML.	This issue is resolved. The gateway checks for errors in the schema XML and does not create a schema until all errors have been resolved.
718-168346	The TSC code on the X3 Customer Info screen was editable.	This issue is resolved. The code is now read only.
718-168365	If you deleted the first line item on a new quote / order that had two line items, the quote / order was not saved correctly to Sage X3.	This issue is resolved. You can add and delete any number of line items in any new order. A quote / order must contain at least one line item. The quote / order grid paging has also been improved. **Note:** Deleting lines on existing quotes and orders should be performed in Sage X3.
718-168495	The Create Table script did not add the correct captions and translations from Sage X3 schemas to Sage CRM.	This issue is resolved.
SAGECONN-74	Updating a Sage CRM record took longer than expected due to incorrect SQL in **functions.inc** that affected email and phone records during an account migration.	This issue is resolved. The SQL statement in the **functions.inc** file has been corrected.
SAGECONN-93	If a customer record in Sage X3 did not have a contact, account migration failed and an error message was displayed.	The error message has now been updated. It asks the user to check if the Sage X3 record has a contact, and if it doesn't, it prompts the user to add a contact before the next synchronization. **Note:** Customers without contacts are not synchronized.
SAGECONN-95	There was a synchronization issue when updating Sage CRM records. A malformed *find records* statement in **functions.inc** negatively impacted the performance of the account migration.	This issue is resolved. The SQL statement in the **functions.inc** file has been corrected.
SAGECONN-96	Text was truncated in the Installer dialog box.	This issue is resolved.

Issue ID	Description	Status
SAGECONN-99	Customizations in the connector files **ERPData.asp**, **menus.asp**, and **dashboard.asp** were overwritten when upgrading the Connector.	This issue is resolved for future upgrades from version 4.2 onwards. Customizations in the connector files **ERPData.asp**, **menus.asp**, and **dashboard.asp** are retained during upgrades. For more information, see the *Sage CRM Connector for Sage X3 Installation Guide*. However, if you upgrade from an earlier version of the Connector to version 4.2, customizations in the listed files are still overwritten.

SAGECONN-99

Customizations in the connector files **ERPData.asp**, **menus.asp**, and **dashboard.asp**

This issue is resolved for future upgrades from version 4.2 onwards.