



- 1** Is Your Computer Network A “Mission Critical” Part Of Your Business?
- 2** Is 100% Performance and No Down Time Important To You?
- 3** Do You Want the Peace of Mind that Comes from Knowing that Your Business Data is Completely Safe and Secure?

YOUR ANSWER: NetUp Managed Services by SWK

WHAT WE DO:

We at SWK Technologies believe in proactive monitoring and preventive maintenance. We make your systems work optimally. Netup allows you to focus on your core business and frees you from the worries of poor computer performance and downtime.

Broadly speaking, we manage everything related to your desktops, networks and servers. We deliver e-mail protection, network management, server maintenance, desktop support, performance monitoring, patching, anti-virus updates, software deployments, and much more. We have a team of certified engineers and technicians delivering high levels of IT support from our Network Operations Center on a 24x7x365 basis.

With Net Up by SWK you will receive:

- A proactive approach and quick response.
- Top notch technical expertise.
- Superior IT Management technology 24x7x365.

You Will Enjoy:

- A predictable monthly cost.
- Eliminating the need to build in-house expertise on IT infrastructure and security technology.
- The economies of scale that let small and medium sized businesses get “Fortune 500 class” IT management and support at an affordable cost.





Are you asking yourself...

- Does hiring a full-time IT support specialist make sense?
- Can I pay a predictable monthly price rather than being at the mercy of IT support charges paid by the hour?
- How can I best reduce downtime, poor performance and IT security breaches?"

Once again, **YOUR ANSWER** is: **Net Up** from **SWK!**

1. Avoid computer crashes and downtime
2. Quick diagnosis of technical issues
3. Improve productivity
4. Maintain complete information protection and security

Server & Network Management

- Windows NT/2000/2003 Server support and proactive maintenance.
- Troubleshooting any alert that arises while monitoring systems.
- Weekly check for viruses and event logs to identify problems and address them.
- Check and patch security holes and verify data backup.
- Management of all hubs, switches and other network devices.

Desktop Support

- Regularly deploy patches and update virus definitions.
- Perform desktop tunings like defrag, scandisk, paging file optimizations, bottlenecks etc.
- Deploy updates to software and service packs.
- Support for Microsoft off the shelf products and third-party applications.
- Extend end-user technical support.

Security Management

- Proactive firewall maintenance and troubleshooting.
- Maintain logs of intrusion attempts from outside influences.
- Continuous filtering for bugs, spyware, malware and other threats.
- Proactive monitoring of e-mails for spam and viruses before they can affect the system.



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